

National Register  Access Consultants

Code of Practice for NRAC Supporters

2016

National Register Access Consultants

Contents

Introduction	1
Definitions	1
1.0 Code of Practice	2
1.1 Principles	2
1.2 Disciplinary Action	2

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Introduction

There are two NRAC Codes of Practice in effect:

- This **Code of Practice** which is binding on all NRAC Supporters.
- NRAC Members Code of Practice which is binding on all NRAC Access Consultants or Access Auditors.

Definitions

Supporter	Supporters are not accredited to undertake access consultancy or access auditing work.
Client	The person, firm or organisation with whom the Member in practice makes an agreement or contract for the provision of services.
Declaration	A written statement referring to and disclosing facts relevant to the situations covered by particular rules of the relevant Code of Practice.
NRAC	The National Register of Access Consultants
Management Board	The Management Board of the NRAC
Member	A Registered NRAC Consultant or NRAC Auditor

National Register Access Consultants

1.0 Code of Practice

This **Code of Practice** relates solely to Supporters.

1.1 Principles

Supporters are not qualified to or permitted to practice as NRAC Registered Consultant or Auditor. They are however required to adhere to the standards set out in this Code of Practice which are set out below:

A Supporter:

- Shall not practice as an NRAC Registered Access Consultant or Auditor
- Shall not misrepresent the status of their Supporter status to clients or to the general public;
- Will further the objectives of the NRAC in as far as they are able;
- Will not bring the NRAC or access consultancy into disrepute;
- Shall be a fit and proper person to be a Supporter of the NRAC;
- Shall at all times be of good reputation and character. Particular matters for concern might include:
 - conviction of a criminal offence or committal under bankruptcy proceedings;
 - censure or disciplining by a court of regulatory authority;
 - unethical or improper behaviour towards members or the general public.
- Shall not wilfully give the NRAC Management Board or those acting on its behalf false, inaccurate, misleading or incomplete information;

1.2 Disciplinary Action

All Supporters are liable to disciplinary action if their conduct is found by the Management Board of the NRAC to be in contravention of this Code of Conduct or they bring discredit to the cause of improving access, to NRAC Members, or to the NRAC.

Should the need arise, a Supporter shall comply fully with any reasonable requests from the Management Board or those acting on its behalf for information and/or attendance at hearings necessary in pursuance of any complaint made against the Supporter.

End